

CS28 Supplier Quality / Technical Compliance Auditor

1. Job role

TCF sub-sector	Cross-sector
Job role	CS28 Supplier Quality / Technical Compliance Auditor
Job role description	Evaluates supplier production processes, product quality systems and technical compliance against company specifications, industry standards and regulatory requirements. The role conducts supplier audits, reviews quality management systems and verifies that suppliers meet product specifications, ethical sourcing requirements and compliance obligations. The auditor works closely with sourcing teams, product development staff and production management to ensure consistent product quality and responsible supply chain practices.
Performance expectations	• Conduct supplier quality and technical compliance audits • Assess supplier production systems against company standards • Verify compliance with product specifications and testing requirements • Review supplier quality management systems and documentation • Identify risks related to quality, compliance or production capability • Prepare audit reports and recommend corrective actions • Support continuous improvement across supplier networks • Ensure compliance with ethical sourcing, safety and regulatory standards
Specialisation	Supplier auditing, product quality verification, technical compliance assessment and supply chain quality assurance within textile, apparel and footwear manufacturing.
Application in other TCF sectors	• Textile production and fabric manufacturing supply chains • Footwear and leather goods manufacturing suppliers • Technical textile and protective clothing manufacturing • Garment manufacturing quality assurance systems • Other manufacturing sectors requiring supplier quality auditing

2. Key tasks and critical work functions

Key tasks	• Plan and conduct supplier quality and compliance audits • Review supplier production processes and quality systems • Evaluate supplier capability to meet product specifications • Verify product testing procedures and documentation • Assess compliance with technical standards and regulations • Document audit findings and corrective action requirements
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	• Communicate audit outcomes to sourcing and production teams • Monitor supplier improvement actions and follow-up audits
Critical work functions	• Ensuring suppliers meet technical product requirements • Maintaining consistent product quality across supply chains • Identifying production risks and compliance issues • Supporting responsible and ethical sourcing practices • Improving supplier capability and production standards • Protecting brand integrity and product reliability

3. Technical skills

Supplier auditing	Conduct technical and quality audits of manufacturing suppliers.
Quality management systems	Evaluate supplier quality assurance processes.
Product specification verification	Assess compliance with product specifications.
Production process assessment	Review supplier manufacturing methods and capability.
Compliance knowledge	Understand relevant product standards and regulatory requirements.
Technical reporting	Prepare detailed audit reports and corrective action plans.
Supply chain risk assessment	Identify potential quality or compliance risks.
Workplace safety and ethical sourcing	Assess supplier compliance with safety and ethical standards.

4. Generic Skills

Analytical thinking	Evaluate production systems and identify risks.
Communication	Present audit findings clearly to internal teams and suppliers.
Attention to detail	Review technical documentation and production practices carefully.
Problem solving	Recommend corrective actions and process improvements.
Professional judgement	Assess supplier capability and compliance risks.
Relationship management	Work constructively with suppliers and sourcing teams.

5. Emerging skills

Emerging skills	• Digital supplier auditing platforms • Traceability and supply chain transparency systems • ESG and sustainability compliance auditing • Advanced product testing and certification standards • Data-driven supply chain risk monitoring
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6. VET Qualifications and Skill Sets

Entry-level preparation	MST50122 Diploma of Apparel, Fashion and Textiles or equivalent
Advanced development	BSB50920 Diploma of Quality Auditing or equivalent

7. Job progression

Possible job progression	Quality Control Inspector → Quality Assurance Coordinator → Supplier Quality / Compliance Auditor → Head of Quality / Technical Compliance
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8. Classification

Australian Qualifications Framework	AQF Level 4-6
Australian Bureau of Statistics (ABS) Skill Levels	Skill Level 2 - Quality Assurance / Technical Specialist
Open Source Classification of Occupations for Australia (OSCA)	Supplier Quality Auditor - Manufacturing



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